

NEW AND IMPROVED TOPICS 2026

LEE SILBER



Everything You Want From a Speaker, and More Fun.

LEESILBER.COM

- Keynotes and Breakouts
- In-Service Training
- Emcee and DJ

MOTIVATION

CONFIDENT LEE SPEAKING WITHOUT **CONFIDENCE YOU DON'T GET SHIFT** Creating a Confident Workforce Filled With Empowered People

Feeling Good About Shift. Three ways to increase your people's belief in themselves so they push past previous limitations, exceed expectations, and drive change.

Getting Shift Done. Tips for creating a team of doers, self-starters, and do-ers who solve problems and get it done.

Creating Good Shift. Examples of how creating a culture where ideas and input are valued, and ownership and job ownership are rewarded, benefits everyone.

Making Shift Happen. Using a strength-based approach to increase confidence, encourage employees to learn new skills and step up and step in, and retain talent by promoting from within.

Lee Silber is the author of 27 books and is currently working on a book about confidence. He has helped thousands of people build confidence and get it done.

858-735-4533

NETWORKING

A GREAT WAY TO OPEN YOUR EVENT New and Creative Ways to Expand Your Contact List and Sphere of Influence

IS YOUR NET-WORKING?

Mastering The Art of the Meet and Mingle. Overcoming your fear of strangers. Things to say to make an impression, anywhere, any time. The secret to being a good conversationalist.

Winning People Over The Right Way. How what you can give, not what you can get, helps you to be of service. Tips for being both personable and professional.

Finding Your "Kevin Bacon" and Other Shortcuts. How to have others reach out to you. Making yourself more memorable. Social media tips and tricks.

Using Strength and Tendancies to Stay in Touch. Networking for introverts. Creative ways to follow up and stay connected.

Lee Silber is the author of 27 books and is currently working on a book about networking. He has helped thousands of people build confidence and get it done.

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CUSTOMER SERVICE

LEE SILBER SHOWS YOU HOW TO EXCEL **GOING FOR THE WOW!** How to Exceed Expectations In Everything You Do and Receive Rave Reviews

Beat Yesterday. Complete against yourself and use the power of compound improvement to quickly increase your confidence and competence.

Woe Youth. Creative ways to connect, show you care, and go the extra mile to get noticed and earn rave reviews for what you do.

The W.O.W. Method. With people over with your focus on them. Offer specific and solid solutions. Wrap up in a way that leaves them feeling really good about working with you.

The Answer is Yes. Find ways to get things done, step up and step in, be resourceful and self-sufficient, proactive and observant, and take ownership of your work to stand out and shine.

Lee Silber is the author of 27 books and is currently working on a book about customer service. He has helped thousands of people build confidence and get it done.

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SUCCESSION

LEE SILBER ON SUCCESSION **NEXT PERSON UP** Having People Ready to Step Up and Step in When Called On

Culture. Permission to try new things. Comfortable being uncomfortable. Recognize and reward. Promote growth. Everyone pulling together.

Coaching. Reverse mentoring. Position swapping and job shadowing. Hands on training and pressure testing. Opportunities to learn and grow.

Versatility. Handling turnover, peak seasons, unexpected absences, and each job by being and cross-training for versatility and a deep depth chart.

Systems. Creating playbooks, checklists, flow to videos, and automation to make transitions smoother. Forming consistent ways things are done.

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CREDIT UNIONS

LEE SILBER BRINGS A MEMBER'S PERSPECTIVE **THE CREDIT UNION WAY** Creating an Emotional Connection with Caring and Crazy Good Service

People Helping People in Action. Inspiring stories of credit unions saving the day for sure helping loyalty. Actions that speak louder than words and little things that can make a big difference.

Work It Like You Own It. Creative ways to look and act like an entrepreneur, brand yourself as a problem solver, and take control of what you can control.

Go The Extra Mile. Innovative ideas for offering next-level service making members say "Wow!" and want to post their praise on social media.

Focus on the Why. The power of purpose and the confidence that comes with embracing the credit union way.

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PRODUCTIVITY

LEE SILBER HELPS YOU COMPLIMENT YOUR WAY TO SUCCESS **LEAVE A TRAIL OF HAPPINESS** Using the Power of Praise to Improve Morale and Retain Talent

Retention. Genuine praise and positive feedback is the best (and a low-cost) way to retain talent, especially younger generations. Learn simple and creative ways to cheer your people on.

Motivation. Praise is the fastest way to make someone's day, shift their thinking, and motivate people to work harder. Tips on how to create a positivity loop for sustained change.

Appreciation. Recognition is second only to salary in what workers want and need. Discover new ways to deliver it directly and in the moment instead of once or twice a year.

Succession. Give your staff the confidence to take on new roles, become more versatile and valuable, and set a precedent for the next leaders. Build winning teams that support and encourage each other.

Lee Silber is the author of 27 books and is currently working on a book about productivity. He has helped thousands of people build confidence and get it done.

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GENERATIONS

GENERATIONAL-LEE SPEAKING **GENERATION XYZ** Understanding Our Differences and Commonalities to Work Better Together

Gen X, Y, Z. What shaped the three largest generations and what makes each one unique. How to best work with, lead, and manage each age group.

Let Them. Learn and understand why people are the way they are and do the things they do - and embrace it.

What All Generations Have in Common. Tips and techniques for finding common ground when working with all age groups.

Gender, Geography, and Other Factors. Using generational preferences, thinking styles, strengths and limitations to position people to succeed.

Lee Silber is the author of 27 books and is currently working on a book about generations. He has helped thousands of people build confidence and get it done.

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Lee Silber is known as "The Facilitator of Fun" for his lively and highly interactive keynotes, breakouts, and training. With over 30 years of speaking experience and 27 books to draw from, Silber is both reliable and versatile.

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OTHER TOPICS: Without Confidence You Don't Sell Shift (SALES); "Laugh With Me" (HUMOR); "The Power of Music" (ENTERTAINMENT); "You Do You" (STRENGTHS / TENDENCIES)

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